



## Looking after your staff... ...is looking after business

Africa's premier air evacuation service – in an emergency, we get your people home

# When employees have a medical emergency, they need help... Now.

If an employee faces a medical emergency, naturally you'll do all you can for them. But what if the nearest modern healthcare facility is hundreds – or even thousands – of miles away?

That's where **Aeroworx** comes in. We specialise in emergency medical evacuation, hospitalisation and repatriation throughout Africa.

Accessing healthcare in Africa can be a matter of life and death. Companies with our policies rest easy, though. They know, in an emergency, we're one phone call away.

That call to our 24/7 hotline will be answered by certified medical practitioners, who are fluent in English, French, Portuguese and Arabic. We rapidly determine whether the patient needs to be transported to one of Africa's state-of-the-art hospitals or is best served through a nearby, top-of-the-range health clinic.

Our land transport and aircraft teams are scrambled, and the process of medical evacuation is go...







African countries covered

#### How to ensure your staff are covered

We aim to make working with **Aeroworx** as hassle-free as possible. Follow these simple steps and we'll get you covered.

#### Step 1

#### We need to know:

- Name and address of your company
- The type of business
- Which country you are based in
- Which countries you need coverage for

#### Step 2

#### For each employee to be covered:

- Their name and identification/ works number
- Their nationality
- Their location

- Their date of birth
- Their occupation type from below:
  - Clerical
  - Supervisory (non-manual)
  - Manual
  - Security

#### Step 3

Name and date of birth of employee's dependents to be included (if applicable). Just contact us by email or phone with the above details, and we'll get back with your personalised quote within 24 hours.



#### There for your team

When a medical emergency occurs, it's terrifying. But your staff will be reassured, knowing it takes just one call to start the medical response.

- The first point of contact will be medical practitioners fluent in four major languages
- Their policy gives access to 8000 of Africa's top medical facilities
- **Aeroworx** are experts in emergency medical evacuations in Africa.

#### Take confidence

**Aeroworx** are insured with underwriters at Lloyd's of London. Our security and claims paying rating is:



S&P: A+ (Strong) AM Best: A (Excellent)

#### Contact us for a same-day quote



### For Aeroworx, it's personal

GRAHAM LAMBERT, founder of **Aeroworx**, was standing in a hospital corridor in Mozambique. "A doctor walked slowly towards me, deliberately avoiding eye contact. I could tell from his face, all was not well.

"He looked up slowly to face me and spoke... He could save my pregnant wife or our baby, but not both. What was I meant to say? It was an impossible decision.

"I took a deep breath, thought of my wife and our unborn child. No. I refused to accept this.

"I mustered all the help and finances I could. I contacted anyone I thought could help.





#### "It was an experience I was determined no-one else should ever have to go through"

I explored every option in the short time I had. It was one of the worst moments of my life...

"In the end, I was fortunate. I managed to find the means to get my wife to a suitable hospital – thankfully, both mother and baby were saved. But it was an experience I was determined no-one else should ever have to go through.

"That's why I started **Aeroworx.** In an emergency, every employee should be able to get the medical help they need. And easily, with just one phone call.

"So, that's what **Aeroworx** is: a single-point solution for medical evacuations all over Africa. As soon as that phone rings, we organise everything and get patients to the care they need in the fastest possible time.

"How I would have loved to have known back then, that a single phone call could have solved all our problems."

#### Aeroworx – helping you keep your staff safe

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Aeroworx specialises in emergency medical evacuation, hospitalisation and repatriation throughout Africa. Our AfricaEvac service is not a healthcare insurance plan but a comprehensive private medical evacuation hospitalisation membership programme.